Administrative	Data		

- □ Patient name, age, gender
- □ Medical record number
- □ Room number
- □ Admission date
- Primary inpatient medical team, primary care physician
  - Family contact information

### New Information (Clinical Update)

- Chief complaint, brief HPI, and diagnosis (or differential diagnosis)
- □ Updated list of medications with doses, updated allergies
- Updated, brief assessment by system/problem, with dates
- Current "baseline" status (e.g., mental status, cardiopulmonary, vital signs, especially if abnormal but stable)
- Recent procedures and significant events

### ✓ Tasks (What needs to be done)

- Prepare cross-coverage (e.g., patient consent for blood transfusion)
- Warn of incoming information (e.g., study results, consultant recommendations), and what action, if any, needs to be taken that night

### ✓ Iliness

☐ Is the patient sick?

### ✓ Contingency Planning / Code Status

- ☐ What may go wrong and what to do about it
- □ Using if/then statements
- What has or hasn't worked before (e.g., responds to 40mg IV furosemide)
- Difficult family or psychosocial situations
- Code status, especially recent changes or family discussions

### Checklist for Anesthesia Resident to PACU Nurse Handoff at University of Chicago: "PACU To-Do" at University of Chicago

### ✓ Patient one-liner

- □ Identifying information (age, sex)
- □ Surgical procedure & surgeon
- Anesthetic used (i.e. MAC, epidural anesthetic, peripheral nerve block, general, etc.)
- □ Reason for surgery
- Example "Mr. Smith is a 65 yo M who just had a X procedure with Dr. Y b/c he had cancer."
- Pertinent past medical history with focus on major comorbidities (i.e. "pt also has DM, HTN, ESRD, HIV..."etc)

### ✓ Allergies, Weight, Vitals

- □ Allergies (specific statement if no allergies)
- Weight in kg
- Vitals if unstable

### ✓ Clinical record in OR (routine)

- Medications given [esp narcotics, vasoactive substances (i.e. Labetolol); antibiotics, antiemetics (i.e. Zofran)]
- □ I/O's (ÛOP)
- □ What labs were done (i.e. ABG, pO2, Hgb, etc.)

### ✓ Unstable or unexpected (departures from routine) findings from OR

- Lability in blood pressure, glucose, other vitals, etc. and what was done ("labile BP requiring 4 sticks of labetolol")
- □ Inadequate anesthetic (i.e. "I don't think the epidural is working well")
- Unstable intubation/invasive devices or monitoring (i.e. "Difficult intubation with possible tooth chipped" or "the Arterial line is tenuous/positional")
- Patient communication barriers (deaf/blind/Spanish speaking, etc.)

### ✓ To-do

- □ Any labs or tests to order or follow-up on (i.e. CXR, ABG, etc.)
- Any orders that the resident is ordering
- Plan for post-op pain control, i.e. epidural, PCA, IV prns, po meds, etc)

Figure 4. The checklist for anesthesia resident to the postanesthesia care unit (PACU) nurse handoff at the University of Chicago is shown. MAC, Monitored anesthesia care; M, male; DM, diabetes mellitus; HTN, hypertension; ESRD, end-stage renal disease; HIV, human immunodeficiency virus; OR, operating room; I/Os, inputs/outputs; UOP, Urine output; ABG, Arterial blood gas; pO2, partial pressure of oxygen; HgB, hemoglobin; BP, blood pressure; CXR, chest x-ray. Used with permission.

### Journal on QUALITY AND PATIENT SAFETY

### Standardized Content Checklist for Pediatric Handoff

### ✓ Problem List

- Any pertinent past medical history (e.g., cerebral palsy, seizure disorder)
- □ Systems-based list of current problems
- Focus on any invasive tubes/devices (e.g., GI-has g tube or Pulm-trach)

### ✓ Expected tasks to be done

- Any labs to check on and what to do about them
- ☐ Tests to order or follow-up on (e.g., CT scans)

### ✓ **D**iagnostic one-liner

Includes age, sex, relevant past history related to current problem and current chief complaint/reason for hospitalization (4 yo F with history of chronic severe asthma here with status asthmaticus)

### ✓ If/Then

□ Frequent issues to be expected with a plan to resolve using if/then format (e.g., "if HTN, please give Hydralazine")

### ✓ Administrative data/Advanced directives

- □ Patient name, medical record number
- □ Room number
- Admission date
- □ Primary inpatient team, attending
- □ Family contact information
- □ Weight/BSA (body surface area)
- Code status

### ✓ Therapeutics

- Medications (updated list of medications with doses (esp dates that any antibiotics were started and duration)
- Diet with any weaning orders—Is the patient NPO?
- Oxygen with weaning instructions

### ✓ Results and other important facts

- □ Labs (e.g., recent Hgb/Hct)
- □ Cultures (esp any outside hospital cultures that were obtained)
- □ Radiology test results
- □ Consults

### ✓ Iv Access/Invasive devices

- □ IV access and what to do if it comes out overnight (e.g., "Has PIV, must be replaced if it falls out")
- ☐ Any invasive devices listed in problem list

### ✓ Custody and Consent Issues

- ☐ Is the patient DCFS (Department of Child and Family Services)?—if yes, need to get consents from them. Is child protective services involved?
- Parental custody or any issues related to parental custody

Figure 5. The standardized content checklist for the pediatrics hand-off protocol is shown. GI, gastrointestinal; Pulm, pulmonary; g, gastrostomy; trach, tracheotomy; CT, computerized tomography; HTN, hypertension; NPO, nothing by mouth; IVF, intravenous fluid; Hgb, hemoglobin; Hct, hematocrit; PIV, peripheral intravenous.

## Patient Care Profile, University of Chicago

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University of Chicago Hospitals Patient Care Profile

														В					Situation	Service:	Name:	Room:	
Wound/Incision:	Wound/Incision:	Wound/Incision:	Wound/Incision:	Calorie count: Y/N Daily Weight: Y/N	Diet: Tube feeding:	Dislysis access.			IV Fluids:	Vitals: (frequency) Blood	DBP: > <	Parameters: T: > HR:> <	Past Surgical History & Year:	Past Medical History:	Fall	Mental Status:	Surgical Procedure(s):	Height: Weight: Code Status:	Allergy(les): Drug	Attending:		Date of Admission:	
Dressing Change/ Frequency:	Dressing Change/ Frequency:	Prequency:  Dressing Change/ Frequency:	Dressing Change/	Neuro Checks: Y/N	ding:	site:	site :	site:		Blood Sugar / S	Pai	RR: > < UOP: <			Aspiration	Restraints: Y/N Sitter: Y		Status:		Resident:	Age Sex: F/M	Date/Time of A	
				Activity:	Type of tube:	date:	date:	date:	date:	SSI starts at:		SBP: > <				NIX			Food:	Pager:	M	Date/Time of Arrival on the Unit:	

igure 5. The Patient Care Profile is divided into the corresponding Situation, Background, Assessment, and ecommendation (SBAR) sections for use during nursing-shift changes. HR, heart rate; RR, respiratory rate; UOR urine uput; SBP, systolic blood pressure; DBP, diastolic blood pressure; O2, oxygen saturation; CPT, chest physiotherapy; NEBS, ebulizers; TEDS, Ted hose; ALPS, silicone lotion (brand name). Used with permission.

# Patient Care Profile, University of Chicago, continued

Clinical Goal:				Recommenda		A		Background -	T.
Goal:			Day Shift	Nursing Interventions (Information in this section sho What have the physicians been on this shift?)	Procedure/s completed/date completed:	Significant events/Date: (Information in this section should answ Do you have concerns? If so, what are the could not be finished on this shift?)	Pertinent Labs Results:	Is/Os: Drains: Foley:	respiratory: (Cr 1/NEBS & Frequency)
7			Evening Shift	8 ould answer some of the follow a told? Not yet told? Has anyth	d/date completed:	te: ould answer some of the following what are they? How severe? Is the is shift?)	ls:	Others:	Tro or richarmel)
Patient Goal:			Night Shift	ing question: What would you like ing been ieft undone? Did you start		Significant events/Date:  (Information in this section should answer some of the following questions: What do you think is going on with this patient?  (Information in this section should answer some of the following questions: What do you think is going on with this patient?  Do you have concerns? If so, what are they? How severe? Is there a problem that could be life threatening? Did you start anything that could not be finished on this shift?)			
		Incentive Spirometer:	TEDS/ALPS:	Nursing Interventions (Information in this section should answer some of the following question: What would you like the incoming nurse to attend to? (What have the physicians been told? Not yet told? Has anything been left undone? Did you start anything that could not be finished on this shift?)  Special		going on with this patient? catening? Did you start anything		Last BM:	

Figure 5. Continued.

"SI	GNOUT?"	VERBAL SIGN-OUT (Horwitz, et al. 2007)					
s	Sick or DNR?	OK, this is our sickest patient, and he's full code.					
1	Identifying data (one liner)	Mr. Jones is a 77-year-old gentleman with a right middle lobe pneumonia.					
G	General hospital course	He came in a week ago hypoxic and hypotensive but improved rapidly with IV levofloxacin.					
N		Today he spiked to 39.5°C and white count bumped from 8 to 14. Portable chest x-ray was improved from admission, we sent blood and urine cultures. U/A was negative but his IV site looked red so we started vanco.					
o	Overall health status	Right now he is satting 98% on 2 L NC and is afebrile.					
U	Upcoming possibilities with plan and rationale	If he becomes persistently febrile or starts to drops his pressures start normal saline at 125 cc/h and have a low threshold for calling the ICU to take a look at him because possible sepsis.					
Т	To Do overnight with plan, rationale	I'd like you to look in on him around midnight and make sure his vitals and exam are unchanged. I don't expect any blood culture results back tonight so there is no need to follow those up.					
?	Any questions?	Any questions?					

## Checklist for Safe and Effective Sign out for OB/GYN at University of Chicago: "The List"

/	To-	do
	Го	Labs to check and what to do with them
	ه ا	
	٥	Dispo (e.g. what to do to get the patient home)
,	TT.	
	Lis	torical data
	0	
		hospitalization (25 yo G3p2 F here with EGA 28 weeks IUP with PROM)
	0	
•	0	7 1
	وا	Systems-based list of current problems
/	$\mathbf{E}_{xp}$	ected or anticipated Issues overnight
	[ o	Frequent issues to be expected with a plan to resolve using IF/then format (i.e. "if BP > x/y, please give
		Hydralazine," "CIS" etc.)
	0	For pregnancies with contractions, plan for tocolytics or delivery?
,	т 🗔	
•	Lab	s and other results
	□	
	□	
	0	
	-	Consults
1	Iden	tifying and other administrative data
		Patient name, medical record number
	-	Room number
	0	Admission date
	a	Primary inpatient team, attending
	-	Family contact information
/	Sick	tness
		Code status
,		
	he	rapeutics
	0	("F and a series are a series and a series and a series and a series and a series a
	□	
	🗆	
		Oxygen with weaning instructions

Figure 2. The checklist for safe and effective sign out for obstetrics/gynecology (OB/GYN) at the University of Chicago is shown. Yo, years old; G3p2, Gravida 3 Para 2; EGA, estimated gestational age; IUP, Intrauterine pregnancy; PROM, Premature rupture of membranes; HTN, hypertension; DM, diabetes mellitus; BP, blood pressure; CIS, Culture if spikes; Hgb, hemoglobin; Hct, hematocrit; NPO, nothing by mouth; IVF, intravenous fluid. Used with permission.